

B.B.A. Semester - 5 (CBCS) Examination**Oct/Nov.– 2019****HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS(ELECTIVE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

Que-1 Write down the concept of Industrial relations and describe the factors affecting Industrial relations. (14)

OR

Give the definition of Industrial relations and provide suggestions to improve Industrial relations. (14)

Que-2 Write down the meaning of Industrial dispute and give the difference between Industrial disputes and Industrial conflict. (14)

OR

Describe the preventive measures for Industrial Disputes. (14)

Que-3 Write down the features and coverage of the payment of wages Act 1936. (14)

OR

Write down the features and provisions of the payment of bonus Act 1965. (14)

Que-4 Discuss the forms of worker's participation in management. (14)

OR

(A) Concept and objectives of worker's participation in Management. (7)

(B) Employee Empowerment- short note. (7)

Que-5 Describe the functions and types of trade Unions. (14)

OR

What is collective Bargaining? Discuss its forms. (14)
